

- 1.1 Membership of the Wantirna Club is only available to eligible individuals aged 18 years and over and who are not subject to a current self-exclusion deed in relation to any Tatts Pokies Venue or Tabaret Venue. Wantirna Club reserves the right to require proof of age and identification of the applicant prior to the applicant being considered for membership.
- 1.2 An Applicant must complete and submit to the Wantirna Club an Application Form. Membership becomes effective from the time the applicant is accepted by the Wantirna Club as a Member and the applicant's details have been entered into the Club's database. Upon acceptance of the applicant as a Member by the Wantirna Club the Member will be bound by these Terms and Conditions as varied from time to time
- 1.3 Membership is granted and maintained at the sole and absolute discretion of the Wantirna Club, and the Club may refuse any application for membership.
- 1.4 The Wantirna Club may at any time, and from time to time, require the Member to produce a specified item or items of identification.
- 1.5 A Member must notify the Wantirna Club of any change of name as soon as possible, by identifying themselves in person at the Club and supplying identification to the satisfaction of the Wantirna Club.
- 1.6 Member must notify the Wantirna Club of any change of address as soon as possible after the change of address, either in writing or in person at the Club, and may be required to supply identification to the satisfaction of the Wantirna Club.
- 1.7 The Wantirna Club in its sole and absolute discretion reserves the right to limit the Member's participation in any rewards, benefits, promotions and/or membership at the time of becoming a member or at any subsequent time.
- 1.8 Upon expiration of Membership, the Member will have a cooling off period of fourteen (14) days. Once this cooling off period has lapsed, all accrued Points will be forfeited.
- 1.9 Members are responsible for ensuring their guests sign in upon arrival, Members are also responsible for the behaviour of their guests whilst visiting the Club.
- 1.10 Liquor Licensing Laws apply to all members and their guests whilst visiting the Club.
2. Membership Cards
 - 2.1 A person is only entitled to one current Membership, and is permitted only one valid Wantirna Club Membership card at any time. The Wantirna Club Membership Card remains the property of the Wantirna Club at all times.
 - 2.2 It is the sole responsibility of the Member to safeguard the Membership Card and take precautions against the loss, or any unauthorised use of his or her Card.
 - 2.3 A Member must immediately report the loss or theft of the Membership Card to the Wantirna Club by phone or in person.
 - 2.4 The Wantirna Club may replace a membership card at its discretion, and upon the supply of identification to the satisfaction of the Wantirna Club. The Club reserves the right to charge a fee for the replacement of a membership card. The Club is not responsible for any delay in replacing a stolen card or for any unauthorised use of a card.
 - 2.5 Unauthorised use of Membership Card's may result in membership being revoked.
3. Members discount
 - 3.1 The Members discount is available to all financial Members. A % discount will be applied to any food or beverage purchase for member consumption.
 - 3.2 The rate of discount, may change from time to time without prior notice.
 - 3.3 The discount is not applicable to fees such as Membership, Golf, Show tickets, special buffet meals, pre-discount menu items, functions etc. The members discount is not available for meals on the Bistro specials board, nor for any promotional discounted meals or drinks including seniors meals.
 - 3.4 In order to obtain the Members discount, members must ensure they present their Membership Card prior to any transaction, otherwise, no discount will be applied to the transaction. Discounts cannot be claimed retrospectively.
 - 3.5 In circumstances where purchases are made and it is not possible to swipe the Member's card through the electronic Point of Sale in order to apply a discount due to equipment malfunction, no discount will be given to the member.
4. Suspension and Termination of Membership
 - 4.1 The Wantirna Club may immediately terminate and/or suspend, at the Club's sole discretion, a Wantirna Club Membership and/or cancel any or all Points which the Member has accrued, without notice for any reason, including, without limitation, if the member:
 - 4.1.1 fails to comply with these Terms and Conditions and any variation of them; or
 - 4.1.2 fails to comply with the Terms and Conditions associated with any promotional activity related to the Program; or
 - 4.1.3 acts in a manner which the Wantirna Club considers to be dishonest, offensive, disruptive, and/or intimidating to patrons or staff; or
 - 4.1.4 conducts themselves in a manner which the Wantirna Club considers as interfering with or misusing equipment or property; or
 - 4.1.5 dies or becomes bankrupt; or
 - 4.1.6 at any time has been asked to leave or been excluded from the Wantirna Club; or
 - 4.1.7 at any time supplies misleading information or makes any misrepresentations to the Wantirna Club; or
 - 4.1.8 becomes subject to a self-exclusion deed in relation to any Tatts Pokies venue.
 - 4.2 In the event that membership is revoked or terminated, the Wantirna Club reserves the right to withdraw the Member's card.
5. Privacy
 - 5.1 The Wantirna Club, in the Program Database, will hold information concerning the Member, including information contained in the application form, and information as to transactions resulting in credits and debits of the Rewards Points. The Program Database will include the Member's name, address, date of birth, telephone number, email address, identification details, transaction details associated with the collection and use of Points and any other information relating to the Member in conjunction with the Program
 - 5.2 All information collected in the Program Database shall become and remain the property of the Wantirna Club. All personal information that you provide to the Wantirna Club is private. The Club will not release personal information to any persons or entities without the Member's explicit consent.
 - 5.4 On lawful request by the office of Gambling Regulation and/or a law enforcement agency, the Wantirna Club may divulge any information maintained by it with respect to Members.

This clause 8 survives termination of Membership and the Reward Program.
6. General
 - 6.1 The Wantirna Club reserves the right to vary the Terms and Conditions at any time without notice
 - 6.2 The Member agrees to be bound by any variation of the Terms and Conditions. Any amended copy of the Terms and Conditions will be available for inspection at the Club.
 - 6.3 In the event of any inconsistency between any other document brought into existence for the purpose of the Program and these Terms and Conditions, these Terms and Conditions shall prevail
 - 6.3 All disputes and subsequent decision by the Wantirna Club are final and binding.
 - 6.4 The Wantirna Club accepts no responsibility for any injury, death, damage or other loss whatsoever incurred by the Member, either directly or indirectly and as a result of any act or omission (including negligence) of the Wantirna Club relating to or arising out of Membership, and the Member releases and discharges the Wantirna Club including its employees, and contractors and the participating venue from any such liability, damage or loss.
 - 6.5 The Member agrees to be bound by the Members Courtesy Bus conditions of use.
7. Definitions
 - 7.2 In these Rules unless the context otherwise requires;
 - 7.3 "Application Form" means the Wantirna Club Membership application form;
 - 7.4 "Card" means the Wantirna Club Membership card;
 - 7.5 "Member" is a person who is granted membership pursuant to clause 1.2;
 - 7.6 "member discount" means any discount which the Member may be entitled to Member of the Club, and in accordance with the Terms and Conditions of the Program;
 - 7.7 "Program" means the Wantirna Club Reward Program which is conducted by the Wantirna Club pursuant to these Terms and Conditions;
 - 7.8 "Program Database" means the databases of Member information held by the Wantirna Club;
 - 7.9 "Reward Voucher" means any information, letter, or email, issued to Members by the Wantirna Club of which Members may use to claim Rewards;
 - 7.10 "Wantirna Club Membership Card" means a card issued to a Member by the Wantirna Club pursuant to these Terms and Conditions which continues to be valid and which has not been cancelled by the Wantirna Club;
 - 7.11 "Terms and Conditions" means these terms and conditions as varied from time to time.